



*#18/c*  
*on*  
*12/24/02*

**PATENT APPLICATION**  
Attorney Docket No.: 48278.258599

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANTS: THOMPSON *et al.*  
SERIAL NO.: 09/419,266 GROUP ART UNIT: 2761  
FILED: 15 October 1999 EXAMINER: COLON, C. M.  
TITLE: SYSTEM AND METHOD FOR PERFORMING  
SUBSTITUTE FULFILLMENT

Commissioner of Patents  
Washington, D.C. 20231

**RECEIVED**  
DEC 13 2002  
**GROUP 3600**

**REPLY**

Dear Sir:

In reply to the outstanding non-final Office Action dated 29 August 2002 Applicant submits the following amendments and remarks: